



Client Agreement

Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Primary Phone: _____ Secondary Phone: _____ (work/cell)

Pet's Name: _____ Breed: _____ Age: _____

Pet's Name: _____ Breed: _____ Age: _____

1. I acknowledge and understand that the Ruff Life Pet Hotel LLC ("Ruff Life") has relied upon my representation that my pet is in good health and has not injured or shown aggression or threatening behavior towards any person or other animals in admitting my pet for services at their facility.
2. I further understand that Ruff Life, its owners, staff, partners and volunteers will not be liable, financially or otherwise, for injuries to my pet, myself or any property of mine while my pet is participating in services provided by Ruff Life. I hereby release Ruff Life of any and all claims, demands, and liabilities of any kind arising, directly or indirectly, from my pet's participation in any and all services and activities provided by Ruff Life.
3. I further understand and agree that any problems with my pet, behavioral, medical or otherwise, will be treated as deemed appropriate by the staff of Ruff Life in their sole discretion. I understand and agree to assume full financial responsibility and all liability for any claims, demands, or losses relating to the behavior or health of my pet.
4. I understand by allowing my pet to participate in services offered by Ruff Life I hereby agree to allow Ruff Life to take photographs or use images of my pet in print form or otherwise for publication and/or promotion.
5. I further understand that I am solely responsible, financially and otherwise, for any harm or damage caused by my pet during my pet's stay with Ruff Life, and I agree to indemnify, defend and hold Ruff Life and its owners, employees and agents harmless against any and all liabilities, losses, or expenses arising directly or indirectly from my pet's participation in any and all services and activities provided by Ruff Life.
6. I understand that if my pet is not picked up on time or by a date specified in a separate agreement, I hereby authorize Ruff Life to take whatever action is deemed necessary for the continuing care of my pet. I will pay the Ruff Life the cost of any such continuing care upon demand by Ruff Life. I understand that if I do not pick up my pet, Ruff Life will proceed according to the guidelines provided by Wisconsin State Law regarding abandonment of animals by owner. I also acknowledge that I will be fully responsible for all costs and expenses associated with the abandonment of my pet, including reasonable attorney's fees and associated fees.

Signature: _____ Date: _____